

# **Customer** Connection

Please visit us at www.sce.com

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### We Wish You a Safe Holiday Season and a Happy New Year

SCE hopes your holiday season is filled with cheer. We encourage you to keep safety in mind when decorating your home for the holidays. This winter, save energy and money by using energy-efficient lights and electronics. Here are a few simple tips:

- Use LED lights to decorate your home for the holidays. LEDs use 90 percent less energy than regular incandescent bulbs – which means you'll save on your electric bill and help the environment, too.
- Home electronics carry two price tags what you pay to bring them home, and what you pay to use them. ENERGY STAR® products use up to 50 percent less energy than standard models. So when you're out shopping for deals, choose ENERGY STAR and pocket the savings.
- Get a jump on your New Year's resolutions by putting your home on an energy diet. Switch to CFLs, which use 75 percent less energy and last up to 10 times longer than regular bulbs.



As you decorate for the holiday season, we remind you to follow these important safety tips:

Do not use decorative lighting with frayed cords and wires, broken fuses or broken light bulbs.

- When hanging lights, make sure staples, tacks and nails do not pierce or pinch wires. Use plastic zip cords instead.
- Plug no more than three strands of lights into each electrical cord/outlet.
- Keep live trees watered and keep watering pans away from electrical cords.
- Never use lighted candles on or near holiday trees or decorations.
- Remember to unplug decorative lights when you leave home and before going to bed.

For more ways to stay safe and save energy, money and the environment, please visit **www.sce.com/holidaytips**.

### **SOUTHERN CALIFORNIA EDISON'S ELECTRIC RATE OPTIONS**

Below are brief descriptions of various rate options for Southern California Edison's (SCE's) residential customers. Your current rate schedule is listed at the top of your electric bill.

Your bill separates the costs of generation and costs related to the delivery of electricity. The charges for generation include costs related to the operation of SCE's electric generating plants, plus the cost of purchasing power from other sources. In addition, generation charges include the cost of electricity obtained through the California Department of Water Resources (DWR). Minor adjustments in the charges on your electric bill from month to month reflect adjustments in the amount of electricity being provided by the DWR. The DWR buys electricity for California utility customers under long-term power purchase contracts.

For complete details and specific pricing, please visit <a href="https://www.sce.com/rateoptions">www.sce.com/rateoptions</a>, or please call us at (800) 655-4555 to see if you qualify for one of the optional energy and money saving rates below.

### **RATE SCHEDULES**

**Domestic (D):** This rate applies to most residential customers and is applicable to those who live in a single-family dwelling (house, apartment, manufactured house, or mobile home) with cooking facilities and its own separate electric meter. D has a lower energy rate for all

electricity used up to the Baseline\* amount. Electricity used above Baseline (Tier 2 through Tier 5) is priced higher. D also has a daily "Basic Charge" that is independent of the energy charges.

\* Baseline Baseline is the energy provided to residential customers at the lowest possible rate. Established by state law, it is based on geographic region, season (winter or summer), permanent heating source (electric or gas), and the number of days in each billing cycle. It covers a certain amount of energy consumed in a home each month, and it is designed to cover a portion of the average customer's basic energy needs, but not necessarily 100 percent of monthly usage.

The electricity consumed each month is priced across five tiers. Energy usage in Tier 1 is charged at the lowest possible rate, or baseline rate. As usage increases and moves into Tiers 2, 3, 4 and 5, the price for energy in each tier is charged at a higher rate. Customers can check the "Details of Your Current Charges" section on their bills to see what tier their usage falls in each month.

Medical Baseline allowances may be available to customers or their household members who require the regular use of electrical life-support or essential medical equipment, or have a qualifying illness. The standard Medical Baseline allocation is 16.5 kWh per day in addition to the daily Baseline allocation residential customers receive.

## Residential customers who qualify for service under Schedule D may also qualify for one or more of these additional rate options:

### Domestic - California Alternative Rates for Energy (CARE):

This program offers a 20 percent or more discount off domestic rates. Household income must be at or less than the CARE income guidelines, defined as 200 percent of the Federal Poverty Guidelines. Qualifying income guidelines are listed on the CARE application. This rate may also be applicable on other residential rate schedules.

**Domestic - Family Electric Rate Assistance (FERA):** This program offers a discounted rate to qualified households. There must be a minimum of three or more persons residing in a household and the total household income must be at or less than 250 percent of the Federal Poverty Guidelines. Tier 3 kWh (usage exceeding baseline by 131 percent or more) will be billed at Tier 2 rates. Qualifying income guidelines are shown on the FERA application. Not available to CARE customers.

High Winter-Season/Low Summer-Season Usage - Domestic Seasonal (DS): This option provides a discount to most residential customers who use less electricity during the summer season (from 12:00 a.m. June 1 to 12:00 a.m. October 1) than during the winter season (12:00 a.m. December 1 to 12:00 a.m. April 1). On this rate, customers must have twelve months' billing history at their present addresses, and they must sign up for the program for a minimum of one year. Participants who do not use less electricity during the summer season than during the winter season are penalized in the form of paying a premium on all summer season usage that is greater than their preceding winter season usage. This schedule is not applicable to customers receiving service under schedules D-APS, D-APS-E, DM, DMS-1, DMS-2, DMS-3, TOU-D-1, or TOU-D-2.

Residential Summer Discount Plan (BASE and ENHANCED): This option offers customers a summer season credit on their bills in exchange for allowing SCE to install a device (at no cost to customers) on their central air conditioner units that can automatically turn off, or "cycle," the air conditioner's compressor for up to 6 hours per day or per occurrence (indoor fan still operates) when California experiences peak electrical demands. The following rates are ineligible: DM, DMS-1, DMS-2, DMS-3, or DS. Customers who receive a medical baseline allocation for air conditioning are not eligible, and customers participating in SCE's Net Energy Metering (NEM) program may not receive the full summer season credit on the Summer Discount Plan if the amount of energy generated is more than the amount of energy used.

### Customers Can Save Money by Shifting Most of Their Electric Usage to Mornings, Evenings, and Weekends

In general, customers who use lights and electrical appliances during off-peak hours (before 10:00 a.m. and after 6:00 p.m., Monday through Friday, and anytime Saturday and Sunday) may benefit from one of SCE's Time-of-Use (TOU) rates. Customers on a TOU rate who have higher usage and who are able to shift their usage to off-peak hours may enjoy savings on their monthly electricity costs.

Time-of-Use Domestic (TOU D-1): This option may benefit customers with most usage during off-peak hours. On TOU-D-1, customers receive a bill credit for Baseline kWh usage, pay the standard Domestic Basic Charge, pay a monthly TOU meter charge, and receive a lower energy rate for usage during off-peak hours. The energy rate for usage during on-peak hours is higher. On-peak hours are between 10 a.m. and 6 p.m. on summer season weekdays, except observed holidays, and off-peak hours are all other hours.

**Time-of-Use Domestic (TOU-D-2):** This rate is for residential customers whose monthly usage falls in the higher tiers (Tiers 4 and 5), or for Net Energy Metering (NEM) customers within certain baseline regions. This rate is not applicable to customers on DM, DMS-1, DMS-2, DMS-3, or DS. On TOU-D-2, customers will pay a higher daily Customer Charge instead of a daily Basic Charge, pay a monthly TOU meter charge, and realize lower energy rates (both on-peak and off-peak) than on TOU-D-1.

**Electric Vehicle (EV) Owners (TOU-EV-1):** This option may help customers save money for charging their electric vehicles at their primary residences during the off-peak hours of 9 p.m. to noon.

SCE's Net Energy Metering (NEM, BG-NEM, and FC-NEM): These rates serve those who generate electricity to offset part or all of the electricity normally provided by SCE. A customer must produce electricity with a generating facility using biogas, fuel cell, solar, wind, or a hybrid system comprised of solar and wind turbine. The NEM customer's NEM-eligible generating facility must be sized at 1,000 kW or less. Customers must execute a Net Energy Metering contract prior to receiving service under one of these rate schedules.

**Direct Access Service (DA):** As of 09/20/2001, the right of retail customers to obtain Direct Access (DA) service from other electricity providers was suspended by the California Public Utilities Commission (CPUC). This option was available to customers who elected to purchase electric power and ancillary services through a direct transaction with an Energy Service Provider (ESP). SCE was ordered not to accept requests for DA service for any contracts executed, or arrangements entered into, after 09/20/2001.

### **Bundled Service Customer Interval Meter Ownership (BSC-IMO):**

This option is available to Bundled Service customers (BSC) who replace an existing meter or install retrofit metering facilities in accordance with Schedule CC-DSF. Meter reading services and billing services under this schedule are provided solely by SCE. A BSC is a customer who is not served under DA.

### **Customer Choice Discretionary Service Fees (CC-DSF):**

This rate is available to existing DA and BSC purchasing metering services, electing a rate option that requires the use of interval metering facilities, or requesting interval metering and/or metering facilities in substitution for, or in addition to, standard facilities.

For more information about any of our rate options, please call **(800) 655-4555**, visit our Web site at <u>www.sce.com/rateoptions</u>, or write to:

#### Southern California Edison

Consumer Affairs, G.O.1, Quad 2A P.O. Box 800 Rosemead, CA 91770.

Para solicitar una copia en español de esta notificación, por favor escriba a

#### Southern California Edison

P.O. Box 800, G.O. 1, Quad 4A Rosemead, CA 91770 á la atención de Communicaciones Corporativas, o visita <u>www.sce.com/rateoptions</u>.